

## WHAT IS THE HEARTBLEED BUG?

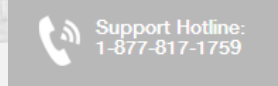
Is a serious weakness bug that allows attackers to steal SSL/TLS encryption protected information from your device. This affects any communication security and privacy over the Internet for applications such as web, email, instant messaging (IM) and some virtual private networks (VPNs). This bug allows attackers to read the memory of your device, names, passwords, and any other actual content.

## BEFORE YOU START

- This update is required for devices with software version Android Jelly Bean 4.1.1.
- You must have an SD card with at least 330MB of available storage space.
- Your device battery must be charged at least 50% or more.
- Before proceeding any further, please backup your personal data or files to ensure nothing is lost in the upgrade process.
- Do not remove battery or SD card during the upgrade process.

## LET'S GET STARTED!

### Download the FIX

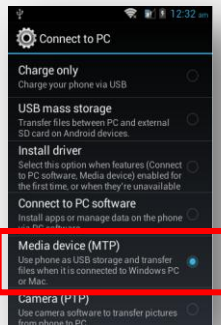


### On Your Device

1. Power on your device and connect it to a PC using a USB cable



2. The "Connect to PC" screen will come up in your device
3. Select **Media device (MTP)** option on the device screen

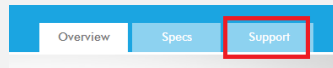


### Go To Your PC

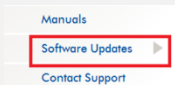
4. Go online to ZTE Support website

For Z665C Valet users: <http://www.zteusa.com/phones/zte-valet.html>  
 For Z660G Whirl users: <http://www.zteusa.com/phones/zte-whirl.html>

5. On the top menu, select **Support** tab



6. On left side menu, select **Software Updates** tab



7. Right click on Heartbleed **update.zip** file, select **Save Target As** or **Save Link As**

8. Save window will open, locate your **Desktop**, and click **SAVE**

9. Go to your **Desktop**

YOU SHOULD NOW SEE THIS FOLDER IN YOUR DESKTOP



8. Right click on the folder, select **Cut**

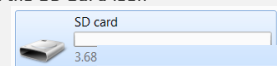
9. Go to **My Computer**



10. Find your portable device icon (i.e., Z660G or Z665C), and double click device icon



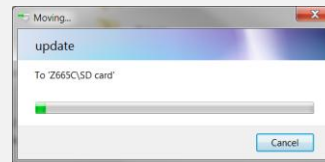
11. Double click the SD Card icon



12. The following screen will come up, right click anywhere on this screen and select **PASTE** option



### THE FILE SHOULD START TRANSFERRING INTO YOUR SD CARD



THIS WILL SAVE THE FIX PACKAGE "UPDATE.ZIP" TO YOUR SD CARD ROOT DIRECTORY.

### On Your Device

13. Unplug your device from the USB cable

14. Go to Settings > About phone > System updates > Storage Card Updates

15. On screen, click **OK** then **Update now**

16. Your system will reboot on its own, process may take up to 3 minutes

17. Once you see a Welcome screen, your device has been **FIXED!**

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