CDMA2000 1X EV-DO

Wireless Data Terminal

User Guide

This User Guide is used for Wireless Data Terminal of AC3781.
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Table of Contents

Introduction
Precautions
Appearance
Product Specification
Product Functions
Install and Uninstall
   System Requirements
   Installation Guide
      Install
      Uninstall
Descriptions of icons
NetConnect
INTERNET
EMAIL
CONNECTION LOG
   Delete Connection Log
   Clear Connection Log
TEXT MESSAGE
   Send a Message
   Reply
   Forward
   Save Sender's Number
   Delete
   Clear
   Copy
   Copy All
Phonebook
   New
   Send messages from the Phonebook
   Delete
   Search
   Delete All
   Copy
   Copy All
   Import
   Export
Settings
   Network Connection Settings
   Select Alert tone
   VPN Settings
   Optimization Settings
   Miscellaneous
Help
Testing
Trouble-shooting
Introduction
Thank you for choosing CDMA2000 3G USB-Data Terminal (hereinafter referred to as Data Terminal).

Data Terminal supports both CDMA2000 1X EV-DO and CDMA2000 1X network. In the area where there is signal, it allows you to go surfing on the Internet, send & receive text messages or emails.

The pictures in this help are only used to demonstrate your Data Terminal's functions, so they are maybe different from what you see on your Data Terminal. Please refer to your Data Terminal if they are differences.

Precautions
- Use the original accessories or those authenticated by the manufacturer. Using any unauthenticated accessories may affect the data terminal's performance, violate the warranty provisions or relevant national regulations about telecom terminals, or even cause body injury.
- Do not disassemble, modify, frequently pull/plug the antenna, stretch, rotate or bend the antenna with great force.
- Before pulling out the data terminal, please use Windows safely removing the hardware and make sure to exit the application. Do not directly pull out the terminal to avoid the damage of data terminal or the influence on the normal operation of operating system.
- Do not forcefully plug/pull the data terminal to avoid the damage of connector.
- Do not use your data terminal near weak signal or high-precision electronic devices. Radio wave interference may cause misoperation of electronic devices or other problems.
- Turn off your data terminal on airplane where it's forbidden to use it. The data terminal may affect the normal operation of electronic devices, therefore please follow the relevant regulations when using your data terminal on airplane.
- Turn off your data terminal in hospital where it's forbidden to use it. The data terminal may affect the normal operation of medical apparatus, therefore please follow the relevant regulations when using your data terminal in hospital.
- Please do not use the data terminal near flammable or explosive materials, otherwise it might cause failure or fire.
- Keep your data terminal away from water. This may cause overheating or failure if water or any other kind of liquid enters your data terminal. Please do not use your data terminal near high temperature, damp or dusty place.
- Keep your data terminal away from children to avoid shock, plunge or impact. It may cause body injury when the data terminal is used as a toy.
Appearance

Product Specification
Product name: AC3781 CDMA2000 1XEV-DO data card
Frequency range: 800M, 1900M, AWS
Interface: USB Interface
Dimensions: 83.7mm×31mm×16.1mm
Weight: about 35g
Specification: CDMA800MHz+1.9GHz+AWS, CDMA2000 1XEV-DO REVA

Product Functions
1. USB interface (compatible with USB 2.0 & USB1.1)
2. Supports voice, SMS, SMS group-sending;
3. Max. data rate 3.1Mbps
4. Diversity reception
5. Supports SD card and U-disk
6. Built-in driver, self-start function;

Install and Uninstall

System Requirements
The Data Terminal supports the following operating system:
- Windows 2000/XP/Vista/7
- MAC

PC minimum configurations:

<table>
<thead>
<tr>
<th>CPU</th>
<th>Pentium-II/233MHz</th>
</tr>
</thead>
<tbody>
<tr>
<td>USB interface</td>
<td>2.0 (USB1.0 and 1.1 compatible)</td>
</tr>
<tr>
<td>Optical Drive</td>
<td>CD-ROM (for installation only)</td>
</tr>
<tr>
<td>Memory</td>
<td>64 MB</td>
</tr>
<tr>
<td>Disk Space</td>
<td>50 MB (used for installation of application)</td>
</tr>
</tbody>
</table>
Installation Guide

Install

1. Please connect Data Terminal to PC through USB interface. You could use the data cable to connect.
2. The installation driver will automatically run. Please install according to the installation wizard.
3. The system will automatically find new hardware and install the driver. Wait for a while. Click “Finish” after the installation is completed.

Note:

Please connect the Data Terminal and PC with USB extension cable under weak signal to obtain the optimal performance. If necessary, adjust the Data Terminal’s position.

Uninstall

4. Select Start ➔ All Programs ➔ Cricket Broadband ➔ Uninstall Cricket Broadband, and you will be asked if you want to remove the program. Click “Yes”.
5. Please wait and then click “OK” when un-installation is completed.

Descriptions of icons

The icons on the interface:

INTERNET ➔ EMAIL

CONNECTION ➔ LOG

TEXT ➔ MESSAGE

The icons on the Status Bar:

<table>
<thead>
<tr>
<th>CDMA 1X</th>
<th>1X indication</th>
<th>Connection indication</th>
</tr>
</thead>
<tbody>
<tr>
<td>EVDO Rev.0/Rev.A</td>
<td>EVDO network indication</td>
<td>Unread message indication</td>
</tr>
<tr>
<td></td>
<td>Signal strength indication, the more bars there are, the stronger the signal is.</td>
<td>CDMA network unavailable</td>
</tr>
</tbody>
</table>

NetConnect

1. Click to connect the internet. Once connected, the “Connect” button will change to “Disconnect”.
2. Click to disconnect from Internet.
3. Please connect the Data Terminal and PC with USB extension cable under weak signal to obtain the optimal performance. If necessary, adjust the Data Terminal’s position and the antenna’s direction.
INTERNET

Click to directly connect the URL you set in “Settings”.

EMAIL

Click to launch the default email application on your computer.

CONNECTION LOG

Click icon to view Connection Log. Connection Log save the previous relevant information including Start at, Duration and Transmit bytes, which will help you to know the status easily.

⚠️ Note:

The relevant information contained in Connection Log are just for user’s reference rather than the charging basis.

Delete Connection Log

Click button to delete the records you have selected on the interface.

Clear Connection Log

Click button to delete all the records.

TEXT MESSAGE

Click icon to enter TEXT MESSAGE interface.

Send a Message

1. Input the text and the recipient’s number.

2. Input the recipient's number or click button to select the recipient from phonebook.

3. Add more recipients if you like.

4. Click button to send a message.

5. Click button to save the text into Drafts.

The received messages will be saved in the Data Terminal InBox. You could copy the messages from the Data Terminal InBox to PC InBox by selecting Copy or Copy All; you could also copy the messages from PC InBox to the Data Terminal InBox by selecting Copy.

Take Data Terminal InBox as an example:

Reply

Click to reply to the sender.
Forward

Click to forward this message to other recipients.

Save Sender's Number

Click to save the sender's number into phonebook.

Delete

Click to delete your selected records.

Clear

Click to delete all the records in the inbox.

Copy

Click to copy your selected record into PC.

Copy All

Click to copy all the records from the data terminal to PC.
Phonebook
Click “Tools”→”Phonebook” to view the Phonebook. You could select to save the contacts in the PC, modem(Data Terminal).

Take “Save the call history in PC” for example in the following:

New
Click then input the contents and select “OK” to add a new contact.

Send messages from the Phonebook
Click to compose the text. You could send the message to multiple recipients.

Delete
Click to delete your selected contact.

Search
Click to search for the contacts by name or number.

Delete All
Click to delete all the contacts.

Copy
Click to copy your selected contacts to other storage location.

Copy All
Click to copy all contacts to other storage location.

Import
Click to import the phonebook (*.txt format) in PC to the terminal.

Export
Click to export the phonebook (*.txt format) in the terminal to PC.
Settings
Click “Options”→”Preference” to enter the settings interface.

Network Connection Settings
Set work mode, etc.
After the setting, click “Apply” button to save the settings on the current interface.
Click “Default” button and then “Apply” button to restore the settings on the current interface to factory default.

⚠️ Note:
The default network setup parameters are as below. Different regions may have different network setup parameters, so please consult your local telecom operator.

Select Alert tone
After clicking “Alerts”, you could set different alert tones.
After the setting, click “Apply” button to save the settings on the current interface.
Click “Default” button and then “Apply” button to restore the settings on the current interface to factory default.

VPN Settings
VPN Options
None: Do not use VPN.
Microsoft VPN: Use VPN client of Microsoft Windows.
External VPN Application: Use other VPN client application provided another vendor.

Profile (Microsoft VPN only)
Select Microsoft VPN Profile

VPN Application
Specify other VPN client application. To choose the application from your local disk, click "..." button.
Click the “Apply “ button.

Optimization Settings
1. You can change settings for network optimization using this feature. you can select “Enable”, “Disable”.
2. click “Setup” button to setup Optimization Configurations.

Relative Connection Speed: Using this option, you can change image optimization level.
— High: Image optimization level is high. If this level is selected, image quality will be low.
— Medium: Image optimization level is medium.
● Low: Image optimization level is low. If this level is selected, image quality will be high.

⚠️ Note:
The data terminal supports 'Optimization' function in Windows system, but not in MAC system.

Miscellaneous
You can select “Ask for confirmation befor deleting” and “Start minimized”.
Click “Lock Code” button to change password.
Help
Click “Help” → “Help Topics” button to view the relevant help file;
Click “About Device” You could view information about MDN, MIN, SID, Refub, PRL etc.
Click “About Cricket Broadband Connect” to view the version and copyright information.

Testing
RF antenna connector locations and instructions:
Below, the 1st picture shows the Main RF connector and the 2nd shows the RF cable inserted.

Below, the 1st picture shows the secondary RF Diversity port and the 2nd shows the RF cable inserted.
Below, Inserts the T-FLASH card according to as follows

<table>
<thead>
<tr>
<th>Troubleshooting</th>
<th>Causes</th>
<th>Solutions</th>
</tr>
</thead>
<tbody>
<tr>
<td>Error occurs</td>
<td>The setup file may be damaged.</td>
<td>Please download the program on our website, <a href="http://www.ztemt.com/ennewzte/default.action">http://www.ztemt.com/ennewzte/default.action</a> and reinstall it.</td>
</tr>
<tr>
<td>Issue</td>
<td>Possible Cause</td>
<td>Solution</td>
</tr>
<tr>
<td>-------------------------------------------</td>
<td>-------------------------------------------------------------------------------</td>
<td>--------------------------------------------------------------------------</td>
</tr>
<tr>
<td>Open port failed</td>
<td>Directly run the software before the Data Terminal is plugged in.</td>
<td>Close the software, plug in the Data Terminal and run it again.</td>
</tr>
<tr>
<td></td>
<td>The port is occupied by other applications, such as “Hyper terminal”, or the software is already run.</td>
<td>Close relevant software and run the software again.</td>
</tr>
<tr>
<td>No signal indicated</td>
<td>Antenna is not connected to the Access Box.</td>
<td>Insert the antenna into the Data Terminal.</td>
</tr>
<tr>
<td>Out of the network service area</td>
<td></td>
<td>Make sure it is in the CDMA network service area.</td>
</tr>
<tr>
<td>The antenna or RF component is damaged</td>
<td></td>
<td>Replace relevant damaged parts.</td>
</tr>
<tr>
<td>Dialing failed</td>
<td>Wrong setting of parameters.</td>
<td>Correct the parameter settings. Consult your service provider for details.</td>
</tr>
<tr>
<td></td>
<td>(Phone, User, Password.)</td>
<td></td>
</tr>
<tr>
<td>Not enough money</td>
<td></td>
<td>Consult your service provider for details.</td>
</tr>
<tr>
<td>Network congestion or failure</td>
<td></td>
<td>Try again later.</td>
</tr>
<tr>
<td>Internet connection failure</td>
<td>The Data Terminal is being disconnected. (It usually occurs when the Internet connection is immediately made after the call is dialed.)</td>
<td>Reconnect.</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Poor network signal</td>
<td></td>
<td>View signal strength indication and check if the antenna is properly inserted.</td>
</tr>
<tr>
<td>The installation program can't auto set up. (If the Data Terminal supports auto setup function.)</td>
<td>The program has already been installed in current system.</td>
<td>Firstly remove the original program and insert the terminal again.</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Autorun function in CD-ROM is disabled because of installation of anti-virus software in the system, or Windows Vista system itself disabled Autorun function in CD-ROM in default.</td>
<td>Open “My Computer” to enter CD-ROM disk ordinal, and double-click Setup.exe to install manually.</td>
<td></td>
</tr>
<tr>
<td>No CD-ROM disk ordinal in “My Computer”.</td>
<td>CD-ROM will automatically disappear once the program is installed successfully.</td>
<td>This is normal. If you want to display CD-ROM disk ordinal, you could firstly remove the program and then insert the terminal again.</td>
</tr>
<tr>
<td></td>
<td>The program is not yet installed, and no other previous version was</td>
<td>Please restart your computer. Please contact your local operator or product technical support</td>
</tr>
<tr>
<td>Installed in the system.</td>
<td>center if CD-ROM disk ordinal doesn't appear after your computer is restarted.</td>
<td></td>
</tr>
<tr>
<td>-------------------------</td>
<td>--------------------------------------------------------------------------------</td>
<td></td>
</tr>
</tbody>
</table>

The driver might be unable to work and the application is unable to run normally if the terminal is pulled out and plugged in again when the application is being used under Win2000 (SP4) operating system. In this case, the device in device manager will be marked with yellow exclamation mark, and the system must be restarted to run normally.

The operating system needs installing Update Roll 1 patch for Win2K SP4.

Please download the patch from the following web site and install it.


Memory card socket
USB port, press upwards to open it
External antenna